Telemedicine Systems used in the UK

- **Streamlining Workflow:** Tools like Accurx reduce the administrative burden by automating tasks such as sending follow-up messages.

- **Patient Engagement:** Systems like Babylon and eConsult empower patients to participate in their care.

- **Safety and Quality:** Red flags in platforms like eConsult and Patchs ensure critical conditions are not missed.

- **Integrated Care:** Platforms like EMIS Web and TPP SystmOne enable seamless data sharing between healthcare providers.

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accurx

- **Overview:**
- Accurx is a widely used communication platform in NHS primary care that enables seamless interaction between healthcare professionals and patients.

- **Key Features:**

- **SMS Messaging:**

  - Send appointment reminders, test results, and treatment plans directly to patients.
  - Example: A GP can send a prescription link or follow-up advice via text after a teleconsultation.

- **Video Consultations:**

  - Integrated video call functionality for real-time assessments.
  - Example: Assessing a rash or wound remotely by having the patient show it via video.

- **Patient Triage:**

  - Patients submit symptoms and concerns online, which the doctor reviews before consultation.
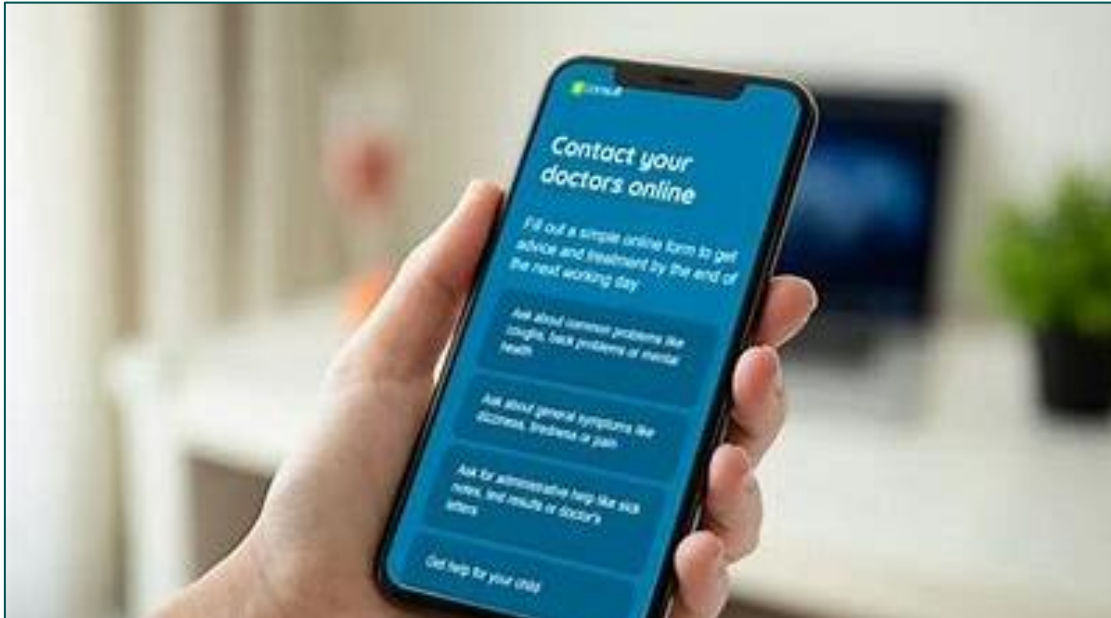
- **Document Sharing:**

  - Securely send documents like fit notes, care plans, or referral letters.

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Overview:

eConsult is an online triage and consultation system used in primary care to gather detailed patient information before appointments.

Key Features:

- **Pre-Consultation Data Collection:**
  - Patients complete structured forms about their symptoms, reducing consultation time.
  - Example: A patient with a sore throat can answer specific questions, allowing the GP to focus on critical areas during the teleconsultation.

- **Safety Netting:**
  - Built-in red flag alerts for urgent symptoms requiring immediate care.

- **Integration:**
  - Links directly to electronic health records (EHRs), ensuring seamless documentation.

EMIS Web is an electronic patient record system commonly used in NHS settings for managing patient data and supporting telemedicine.

Key Features:
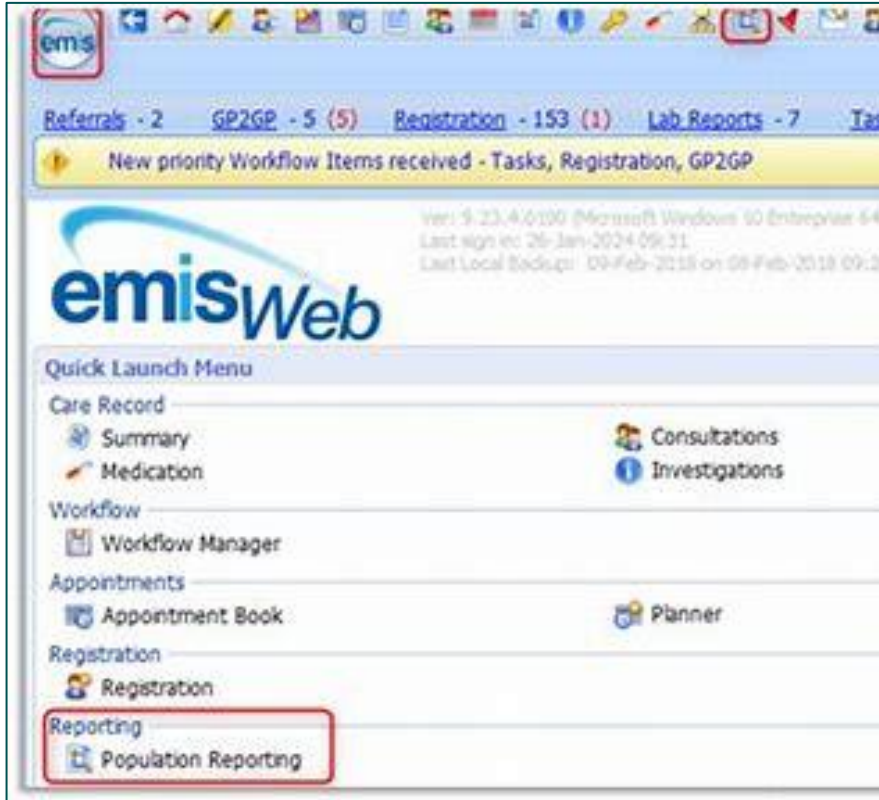
- **Integrated Video and Phone Consultations:**

  - Conduct remote consultations while accessing the patient's complete medical history.
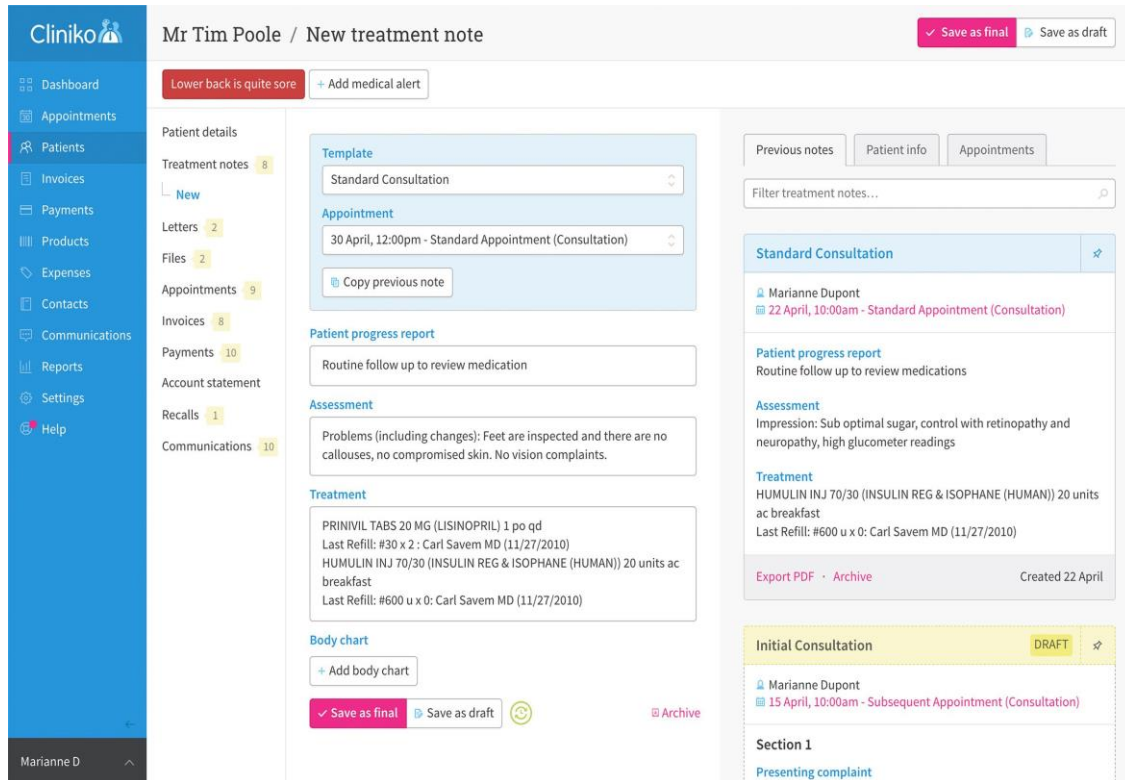
- **Shared Records:**

  - Collaborate with other healthcare providers for continuity of care.

- **Task Management:**

  - Assign follow-up actions like blood tests or medication reviews after consultations.

Overview:

Cliniko is a practice management software that helps with telemedicine, particularly in private healthcare settings.

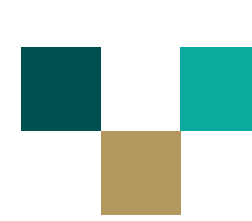**Key Features:**

- **Telehealth Video Calls:**
  - Built-in video consultation functionality for patient assessments.
- **Automated Appointment Reminders:**
  - Reduces missed appointments by sending reminders via email or text.
- **Secure Patient Records:**
  - Comprehensive patient record management with encryption for security.

patchs health

Patchs is an AI-driven online consultation tool designed for NHS general practices.

Key Features:
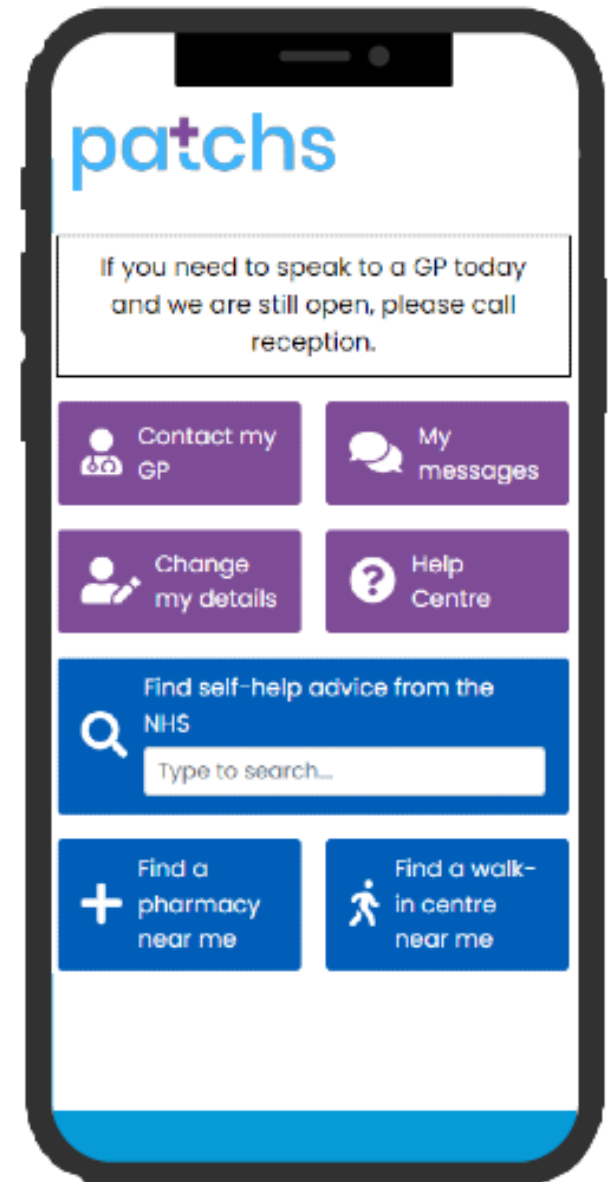
Symptom Assessment:

- o Patients answer dynamic questions tailored to their condition.
- o Example: AI adapts the questionnaire based on responses, ensuring thorough data collection.
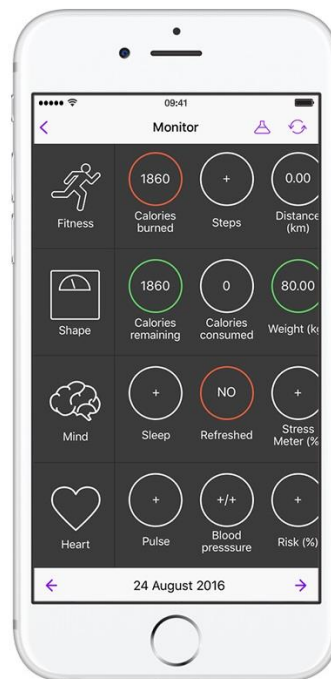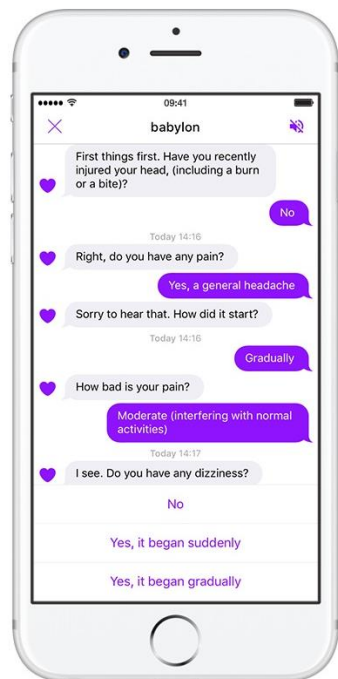
Efficiency:

- o Reduces GP workload by categorizing queries as routine, urgent, or administrative.

Patient Communication:

- o Follow-up messages and video calls are streamlined into one platform.

patchs

If you need to speak to a GP today and we are still open, please call reception.

- Contact my GP
- My messages
- Change my details
- Help Centre

Find self-help advice from the NHS

Type to search...

- Find a pharmacy near me
- Find a walk-in centre near me
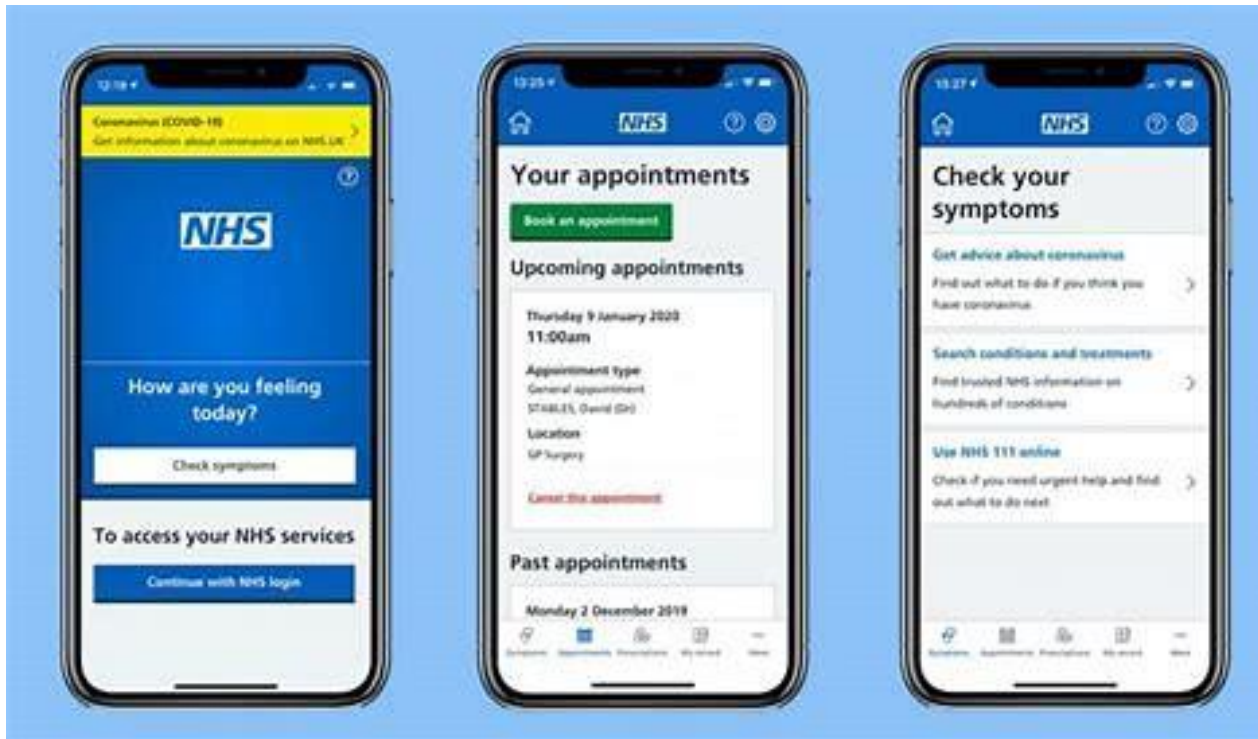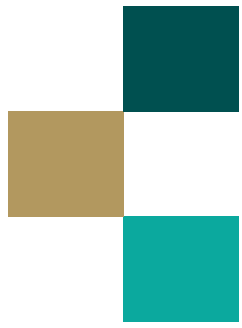
Chequers Health

Overview:

- Babylon is an AI-based telemedicine app providing 24/7 access to healthcare professionals.
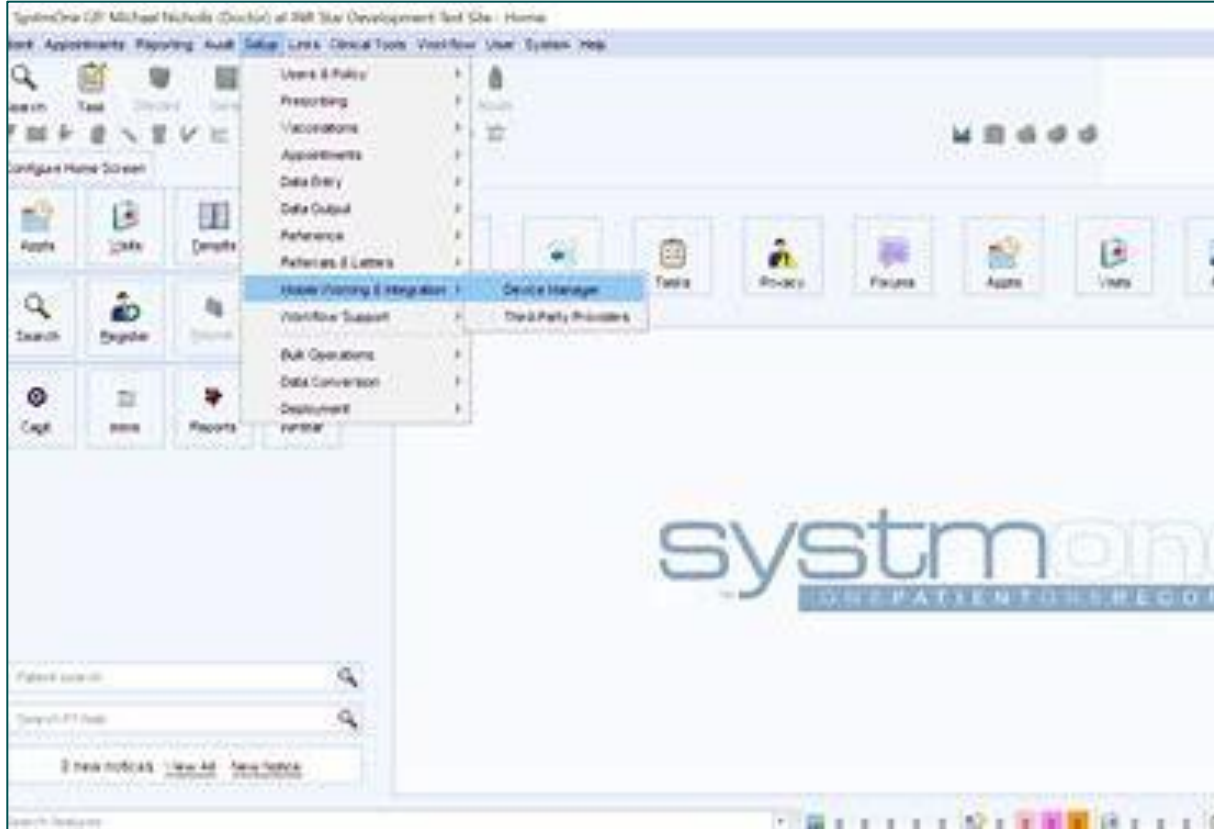
Key Features:

- **Symptom Checker:**
  - AI-powered tool gives patients preliminary advice based on reported symptoms.

- **Virtual GP Appointments:**
  - Patients can book and attend consultations via their smartphones.

- **Digital Prescriptions:**
  - Prescriptions sent directly to a pharmacy of choice after a consultation.

- **Overview:**

- The NHS App supports telemedicine by providing patients with access to their health records, prescriptions, and appointment booking.

- **Key Features:**

- **Video Consultations:**

  - Some practices use the NHS App to facilitate video calls.

- **Prescription Management:**

  - Patients can request repeat prescriptions and have them delivered.

- **Symptom Checkers:**

  - Links to NHS 111 for triaging urgent concerns.

Overview:

- A clinical system used across NHS settings to facilitate remote consultations and manage patient records.

Key Features:

- **Integrated Messaging:**

  - Send patient updates or follow-up plans directly from the system.

- **Remote Monitoring Integration:**

  - Supports devices like blood pressure monitors or glucometers for chronic disease management.

Vision Anywhere

Overview:

- A mobile electronic health record system for accessing patient data during telemedicine consultations.

Key Features:

- **Mobile-First Design:**

  - Allows doctors to work remotely while accessing full patient records.

- **Cross-Platform Use:**

  - Works on tablets and phones, ideal for telemedicine clinics.

Chequers Health